



Workshop

**PEOPLE-CENTERED**

**TUBERCULOSIS CARE:**

**Enhancing health communication  
and patient experience**



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 WHO CC Latvia

 Latvian Society against  
Tuberculosis

 Riga East University  
Hospital

**March 4th & 5th, 2024**

**Riga, Latvia**

**WHO Collaborating Center for Research and Training in  
Management of Multidrug-Resistant Tuberculosis of Tuberculosis  
Lung Diseases Center of Riga East University Hospital.**

Riga East University hospital, Upeslejas, Ropazu district, LV-2118, Latvia

Online access available for March 4th.

Local time in Riga CET+1.



Funded by  
the European Union

COST Action's Full Title: Towards an improvement in diagnostics and treatment strategies  
for TB control. Grant Agreement Number: CA21164.

## March 4th 2024

**09.20h**

Registration

**09.30h**

Introduction

Andra Cirule & Liga Kuksa (Tuberculosis and Lung Diseases Centre, Riga East University Hospital).

Sven Hoffner & Andrii Dudnik (ADVANCE-TB representatives)

**10.00h**

Why people - centered approach for TB care? TBC/WHO representative

Lana Syed, World Health Organization

**10.40h**

The importance of Human experience in healthcare

Vita Šteina, Riga East University hospital

**11.10h**

Implementation and scale-up of video-supported treatment in Moldova as a people-centered approach in TB treatment

Cristina Celan, MPH, Programme Coordinator, Center for Health Policies and Studies (PAS Center)

**11.50h**

Effective communication in health care = improved services and treatment outcomes?

Mone Drage & Hedvig Fiske Amdal, LHL International

**12.30h**

Coffee break

**12.55h**

Departure to the Outpatient department of Tuberculosis and Lung Diseases Center, Riga East University hospital

**13.15h**

Visit to the Outpatient department of Tuberculosis and Lung Diseases Center, Riga East University hospital

## March 5th 2024

**09.30h - 15.30h**

Effective health communication for people-centred care (practical skill development workshop)

Mona Drage and Hedvig Fiske Amdal, LHL International, Norway

**12.00h - 12.45h**

Coffee break